



Your getaway to Banyandah Waters Beach House at Tangalooma on the Beautiful Moreton Island is now confirmed! (Subject to receipt of deposit) This is an information letter to help your holiday run smoothly!

Your holiday is approaching quickly, so I will require a few more details from you. All persons staying at Banyandah Waters Beach House are entitled to use the Tangalooma Resorts facilities and activities, therefore I am required to register all persons, including infants staying at Banyandah Waters Beach House. This also enables the resort to know who is on the island in the unlikely event of an emergent situation.

Important: Could you please email me the names of all guests at your earliest convenience.

NOTE: ONLY PERSONS REGISTERED TO STAY AT BANYANDAH WATERS BEACH HOUSE ARE PERMITTED IN THE HOUSE AND POOL AREA. ANY BREACHES WILL RESULT IN LOSS OF SECURITY BOND.

A reminder that your check in time will be at 3pm on the day of your arrival and 9am on the day of your departure. However, depending on other bookings you may have the benefit of an early check in or late check out. I will advise you the day before your holiday.

If you are bringing a 4WD vehicle do not forget to book the MICAT vehicle ferry as they can become busy. They operate on a demand-based system and can run up to 5 times a day. Please be aware however that during the low season the MICAT may not run-on Wednesdays for routine maintenance of the vessel. You can contact them directly on (07) 3909 3333 to make your booking or online at moretonislandadventures.com.au

Please note Moreton Island is a sand island. You will need a suitable 4WD with ground clearance to safely drive the tracks. All wheel drive, low clearance vehicles are not advised.

If you are not bringing a 4WD for your stay, you will need to book the Tangalooma Flyer on (07) 3637 2000, which departs from Holt St Eagle Farm. When making your booking you will be required to advise the address of your holiday house. Banyandah Waters Beach House is located at 11 Trochus Place Tangalooma.

Upon arrival at the island, resort staff will unload your luggage from the boat and take it to the end of the jetty for collection. I suggest a shuttle bus transfer to the house once you arrive at the island. This will need to be arranged when booking your boat as your booking number will be required. Cost is approximately \$15-\$20 depending on number of persons.

Arrangements for collection of the keys will be made prior to your arrival at the house.

The balance of your holiday is due 30 days before your holiday. The security bond, \$1000 is due 3 days before your holiday (you will get a reminder email 5 days prior to your holiday). This will be fully refunded within 2-3 days after your holiday (per fair usage policy).

Direct transfer deposits can be made to:

Name: Banyandah Waters Beach House

BSB: 064-175

ACC No: 12029433

Reference: Your surname

Thanks again for choosing Banyandah Waters Beach House for your well-deserved break!

Any questions please don't hesitate to call me on 041 7753273 or send me an Email to info@banwaters.com.au

Regards Rob.